

# The Demo PipBoxer Does not Trade on My Account

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PipBoxer EAs analyze the market once a day. They enter the market at most once a day. So it might take up to a few days to see the first trades taking place. Please use the recommendations in this article to resolve any problems regarding your PipBoxer installation. While you use the recommendations keep in mind that you need to wait a few hours to a few days to see PipBoxer trades.

## Step 1: Make Sure Installation is Correctly Done.

If the demo version of PipBoxer does not trade on your account there might be something wrong with your installation. Please visit the following videos. They help you to install it properly.

- Downloading the package
- Installing PipBoxer
- Downloading Documents
- Attaching Expert Advisors
- Resolving Installation Problems in Windows Vista

## Step 2: Resolve Other Issues

If the correct installation does not resolve the problem please use the following check-list.

- You need to be connected to the Internet when the Forex market is open.
- MetaTrader must be open all the time.
- Make sure your demo account is not expired.
- You need to be connected to your broker's server. Disconnection from the server could cause malfunction.
- Make sure that you are running the latest build of MetaTrader 4.
- Check the Journal tab and/or the Experts tab of the Terminal window for any error messages. If you do not understand the meaning of an error message refer to the User's Guide for more information. For more information about MetaTrader Window click [here](#).

## Step 3: Contact Us

If none of these help to resolve the problem please contact us at [support@pipboxer.com](mailto:support@pipboxer.com).

